

INITIAL CONSULTATION

Welcome to Solar Performance UK

Your personal welcome and short Homeowner Profile

A personal welcome

Thank you for contacting Solar Performance UK and for giving me the opportunity to learn more about your solar energy system.

The free initial consultation is the first step. It allows me to understand your main concerns, look at the basic information you provide and decide whether Solar Performance UK may be able to help.

A full assessment is not carried out at this stage. After reviewing your Homeowner Profile and speaking with you, or completing the consultation by email, I will explain honestly whether I believe a Performance Assessment would be worthwhile.

If I do not believe a full assessment is necessary or likely to provide worthwhile benefits, I will tell you clearly.

I look forward to learning more about your system and helping you decide the most appropriate next step.

Martyn

Founder, Solar Performance UK

Before your consultation

Please complete and return the Homeowner Profile before your consultation. This gives me time to understand your main concern and make the best use of our consultation.

Telephone or WhatsApp voice consultation

Appointments can be booked with at least 24 hours notice. Please return the completed Homeowner Profile before the booked consultation time.

Email consultation

An email consultation does not require an appointment time. Complete and return the Homeowner Profile by email to begin the consultation.

Once your completed Homeowner Profile has been received, Solar Performance UK will review it and respond within two working days. I may ask a small number of follow-up questions if anything needs clarification.

Available consultation methods

- Telephone call
- WhatsApp voice call
- Email consultation

Homeowner Profile

This short profile is for the free initial consultation. It helps me understand your main concern and decide whether a full assessment may be worthwhile. Return it before a booked telephone or WhatsApp consultation, or send it by email to begin an email consultation.

Full name	
Telephone number	
Email address	
Preferred method for general communication	
Reason for contacting Solar Performance UK	
Property type and approximate location	
Number of solar panels, if known	
Panel orientation, if known	
Inverter make and model, if known	

Please provide a recent electricity bill if available. More detailed system and lifestyle information will only be requested if the assessment proceeds

Security: Do not write passwords on this form or send them in ordinary messages.